

## Useful Contact Information

### In the UK:

The Hajj Secretariat,  
The Islamic Cultural Centre,  
146 Park Road,  
London NW8 7RG  
Tel: 020 7725 2203  
Fax: 020 7724 0493

### In Saudi Arabia:

British Hajj Delegation  
Al Hateem Tower Hotel,  
Al Misfala,  
Ibrahim Al Khalil Street,  
Makkah,  
Saudi Arabia (opposite King  
Fahad entrance gate).  
Tel: 02 576 0688  
02 576 0669  
Fax: 02 572 4782

### British Consulate-General, Jeddah:

Tel: 02 622 5550  
Fax: 02 622 6249

### Ministry of Hajj (Jeddah):

Tel: 02 665 5811

### Emergencies:

Ambulance Tel: 997  
Police Tel: 999  
Traffic Accidents Tel: 993

### Airline Offices In Jeddah:

Lufthansa Tel: 02 665 0000  
KLM Tel: 02 667 0888  
Air France Tel: 02 651 2000  
Saudi Air (In Saudi only)  
Tel: 9200 22222

To call the UK from Saudi Arabia dial 00 44 before the number (if the first digit is a '0' drop it and dial the next number)

To call Saudi Arabia from the UK dial 00 966 before the number

## Travel Advice

The Foreign & Commonwealth Office provides Travel Advice for every country including Saudi Arabia. The latest advice is always available on the website or by phone and is continuously updated. Pilgrims should check this advice regularly and should take this into account in making plans to travel.

Tel: 0870 850 2829



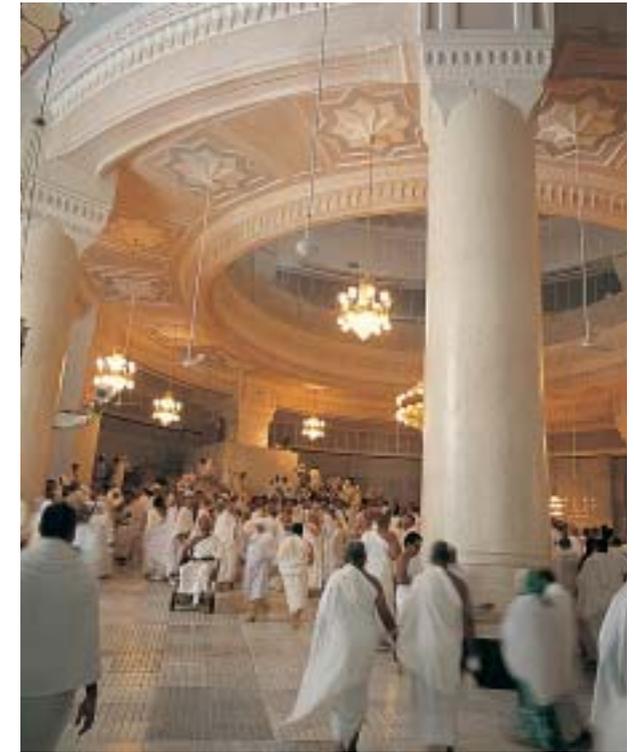
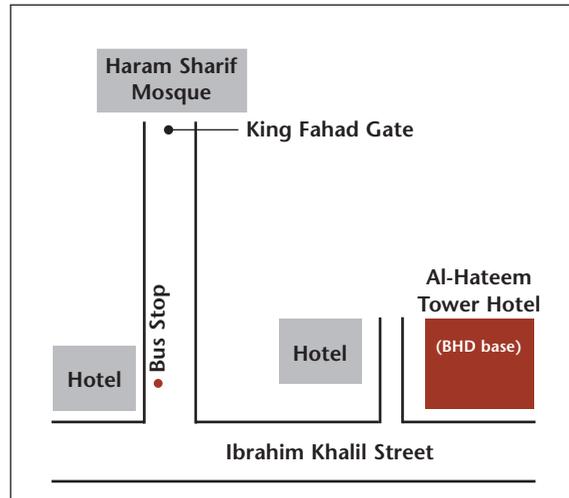
## Hajj Tour Operator Security

UK tour operators offering Hajj packages that include flights must hold a Government Air Travel Organisers' Licence (ATOL) issued by the Civil Aviation Authority. They must also lodge a security bond with the CAA to protect payments they receive from pilgrims.

You should make sure your tour operator has this licence. Check at [www.atol.org.uk](http://www.atol.org.uk)



## Map of the British Hajj Delegation's base in Mecca



## Advice to British Hajjis



Prepared in co-operation with the British Muslim Community and in association with...



The Foreign & Commonwealth Office and the Hajj Advisory Group know how deeply important the Hajj is to all those who attend it. This year around 25,000 British Hajjis will attend the Hajj in order to perform this demanding and fulfilling act in the name of Allah, the most beneficent the most merciful. The aim of this leaflet is to assist you in preparing for the Hajj and to explain what services the British Hajj Delegation can offer British Pilgrims in Saudi Arabia.

## Health

Make sure that you have been vaccinated with the quadrivalent meningococcal vaccine (ACWY), which protects against four different strains of meningitis (A, C, W135 and Y). Consult your GP if you are in any doubt.

**The Department of Health has advice for travellers, which can be found at:**

[www.dh.gov.uk/PolicyAndGuidance/HealthAdviceForTravellers/fs/en](http://www.dh.gov.uk/PolicyAndGuidance/HealthAdviceForTravellers/fs/en)

## Arrival and Departure at Jeddah's Hajj Terminal

The Saudi Authorities take their responsibilities very seriously, and the well being of every Hajji is very important to them. But large numbers of Hajjis arriving and leaving can be daunting and it is natural that delays will occur when going through the terminal. Hajjis should be prepared for delays during these times. There are basic facilities available at the terminal, however it is best to be prepared, especially when you are travelling with children and/or the elderly.

On arrival at the terminal the authorities will take your passports and give you a receipt. The Pilgrim Guides Establishment will hold it for you while you are performing the Hajj and will return it to you on departure.

## Dual Nationals

The Saudi Authorities do not recognise dual nationality and may confiscate second passports. Pilgrims travelling on non-British passports are not entitled to assistance from the Consulate General. British Nationals who choose to travel on non-British passports should ensure that all British visas or endorsements are clearly shown in that passport. Any documentation required to re-enter the United Kingdom should be obtained before leaving the UK, to prevent any delays in returning.

## Help and Assistance

We hope that you have a trouble-free Hajj. If something does go wrong, the British Hajj Delegation is on hand to assist you. The delegation is a team of volunteers from the British Muslim community. They will be in Saudi Arabia throughout the Hajj to provide help and assistance to British Hajjis. The Delegation will include a team of doctors and counsellors, who will offer initial treatment of illnesses and injuries, as well as counselling support and advice. They will be accompanied by Muslim staff from the Foreign & Commonwealth Office. The Delegation will be located at the Al-Hateem Tower Hotel, Al Misfala Ibrahim Al Khalil Street, (opposite King Fahad Entrance Gate), Makkah (see Useful Contact Details). Working with the British Consulate General in Jeddah, the Delegation will provide you with a full range of Consular services.

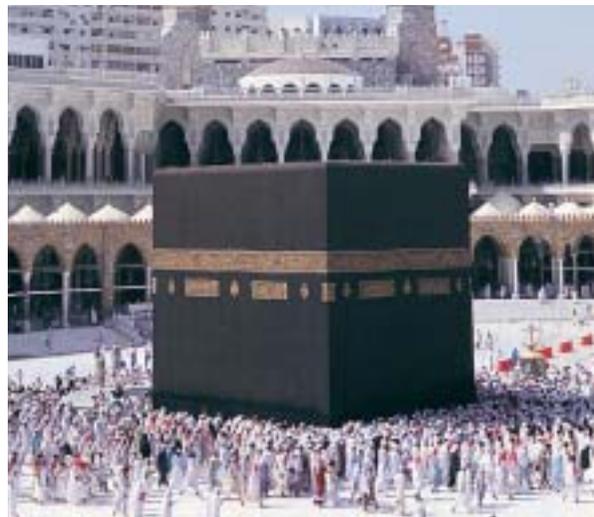
### The Delegation can:

- advise you on how to transfer money
- provide contact details for local lawyers and hospitals
- arrange for a next of kin to be told of an accident or a death and advise on procedures
- offer initial medical advice and assistance

### The Delegation cannot:

- rearrange travel bookings
- get involved in lost baggage disputes
- pay your hotel, legal, medical or travel bills
- get you out of prison
- give legal advice
- intervene in court cases
- investigate a crime

The British Hajj Delegation 2006 is headed by Lord Patel of Blackburn.



In the name of Allah, the most beneficent the most merciful

Labbaik Allahumma Labbaik. Labbaik, laa shareeka laka, labbaik. Innal hamda, wan ni'mata, laka wal mulk laa shareeka lak

## Travellers Checklist



- Check that you have the correct tickets and ticket details.
- Make sure that you book your tickets through an ATOL registered agency to avoid unnecessary difficulties. For more information please visit [www.atol.gov.uk](http://www.atol.gov.uk).
- Have contact details for your tour operator in the UK and their representatives in Makkah.
- Get travel insurance for aspects of your journey.
- Check that you have had the required vaccinations for your pilgrimage, and that you have vaccination cards with you.
- Ensure that your passports are in good condition and the necessary visas are in place.
- Make copies of your passport, insurance policy plus emergency numbers and ticket details. Leave these copies, your itinerary and correct details with family and friends.
- Existing medication should be clearly labeled for each individual. Individuals on medication should make sure that they have adequate quantities to get them through the Hajj period.
- Check the FCO travel advice to make sure that you are up to date with the situation in Saudi Arabia at [www.fco.gov/travel](http://www.fco.gov/travel) or call **0845 850 2829**.
- Make sure that you have contact details of the Hajj Delegation Clinic and Consular service that is available during the Hajj period. This is available to British Hujjajs in times of need.